

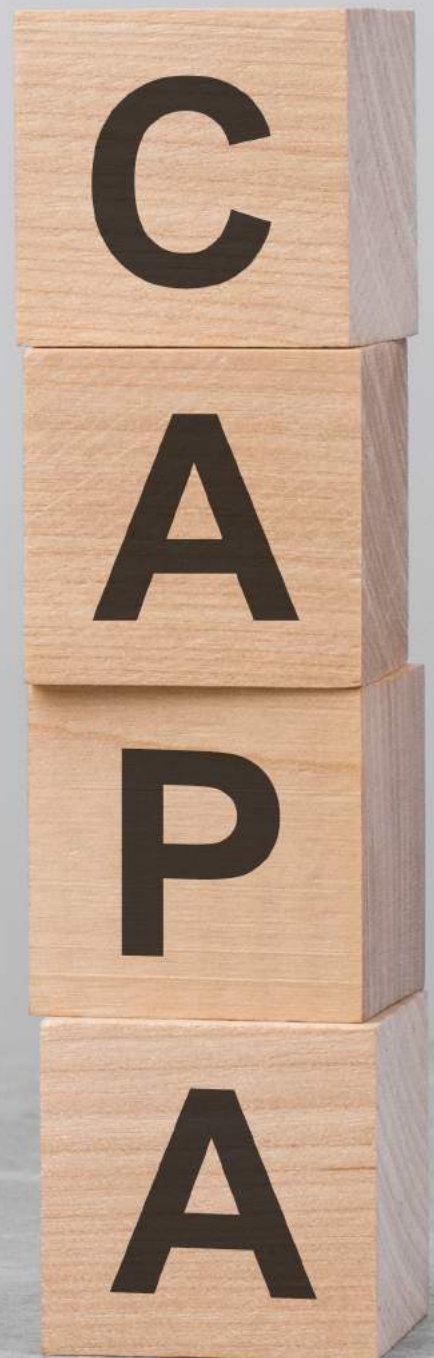


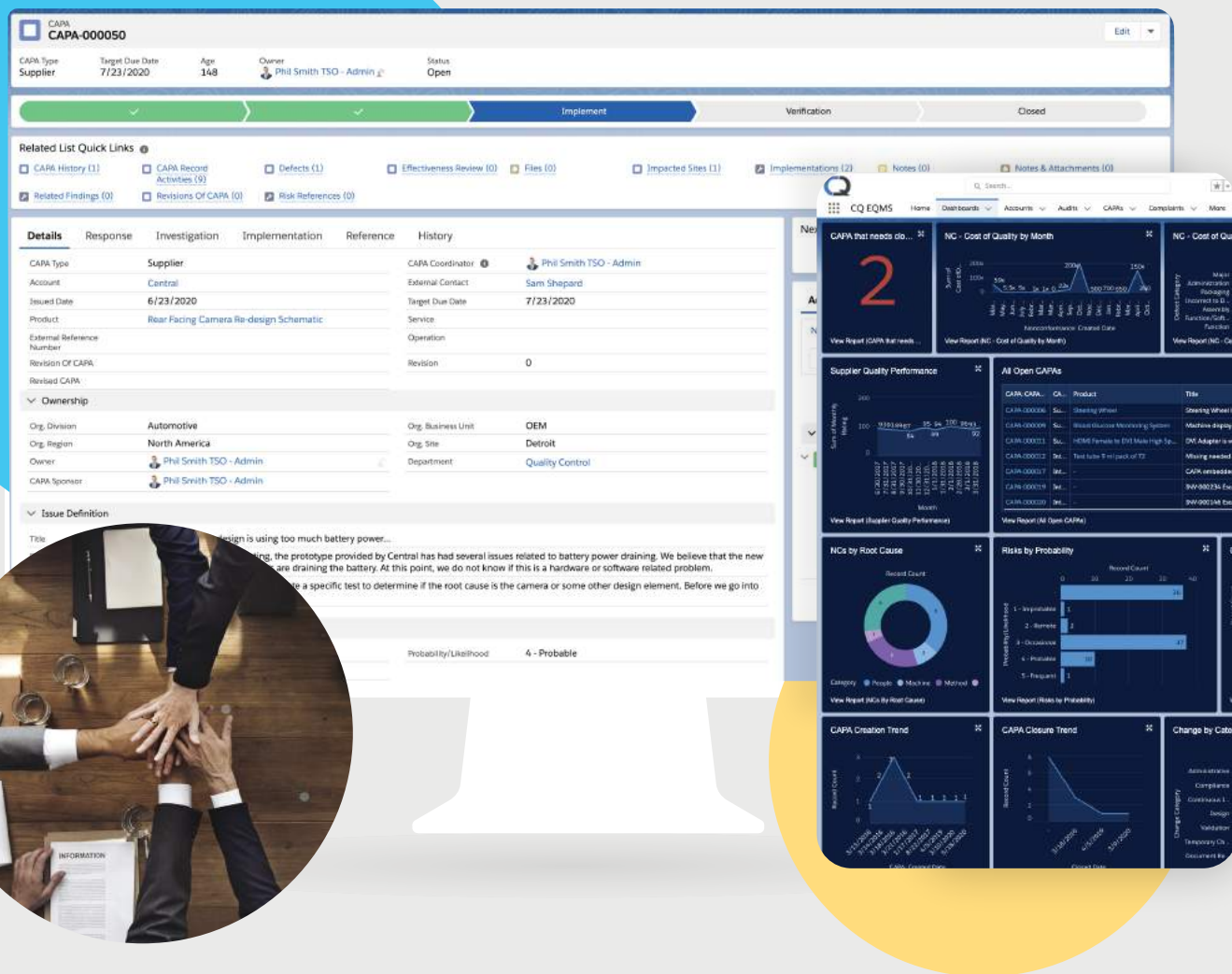
Datasheet

CAPA MANAGEMENT

Drive continuous improvement (CI) of operations with a comprehensive yet easy-to-use system designed to effectively manage your corrective and preventive action processes

ENABLE YOUR WORKFORCE TO DETECT AND ADDRESS SYSTEMIC ISSUES AND MITIGATE RISKS WITH A WORLD-CLASS CAPA MANAGEMENT SOLUTION





With CQ CAPA Management Software, you can identify and initiate a corrective and/or preventive action process, then conduct and/or link it to existing investigations or Root Cause Analysis (RCA) for a complete record. CQ's AI capabilities also allow you to detect trends early on and define the appropriate action plan. CQ's advanced RCA tools help you ensure success and effectiveness checks along with a structured verification and closure.

For any enterprise, a robust CAPA process is crucial to address systemic issues and drive continuous improvement of your business processes. CQ CAPA management solution uses AI-powered predictive analytics and intelligence to identify the right issues to solve. Our key focus is on helping you implement effective preventive action plans to mitigate risks. Our solution supports various methodologies like 8D, 5W-2H, and World Class Manufacturing (WCM) with smart recommendations at every step to guide your team to CAPA closure.



Management

Get visibility across issues in real-time to quickly identify systemic issues, reduce cost, and prevent recurrences



Quality

Improve process control to reduce quality gaps, lead time, increase production yield, and prevent non conforming products and the associated customer satisfaction from reaching the marketplace



Manufacturing

Enable teams to quickly capture, triage, find the root cause, and take any remedial steps to effectively prevent waste, rework, and delays



Engineering

Quickly access necessary nonconformance data to perform investigation and risk assessment to eliminate the root cause(s)



Operations

Easy retrieval of information to reduce review cycle time and for data-driven decisions to authorize disposition of nonconforming material



Suppliers

Gain visibility, improve collaboration and minimize lag times for supplier corrective actions



Key CAPA Management Features





IDENTIFY AND INITIATE

Analyze all possible issues that need a CAPA, irrespective of whether the source of the issue is a product, process, or even a continuous improvement (CI) initiative. Document different types of CAPA events using user-friendly web forms.



ASSESS RISK

Each documented event may be systematically evaluated for risk to determine the type and priority of CAPA. Risk assessment can be performed using established risk standards and can be followed both locally and globally.



INVESTIGATION & 5 WHY ROOT CAUSE ANALYSIS

5 WHY Root Cause Analysis Dashboard allows global teams to collaborate while they document numerous root causes, attach evidence and capture decisions as needed for the investigation.



DEFINE ACTION PLANS

Capture clearly defined action plans along with due dates, for various CAPAs and link them to related root causes.



REVIEWS & APPROVALS

Route the CAPA record for reviews to relevant people and solicit feedback and necessary approvals. Approvers can either be predefined based on the type of CAPA or can be defined dynamically.



IMPLEMENTATION

Enable plan assignees to implement the approved corrective and preventive action plans. Additional plans can be recorded as deemed necessary to effectively address the root cause.



EFFECTIVENESS VERIFICATION & CLOSURE

Track the effectiveness of CAPA actions with as many verification plans and effectiveness reviews as needed.



LINK TO OTHER EQMS PROCESSES

Integrated with Audit Management, Change, Complaints, Nonconformance, and other key EQMS Processes to provide context for identifying trends and root causes.



COMMUNICATION/ COLLABORATION

Collaborate with team members, suppliers, and other stakeholders to ensure the CAPA steps have been implemented as needed.



ERP/CRM INTEGRATION

CQ EQMS integrates with ERP and CRM, to ensure quality data is tracked across the product lifecycle, end-to-end.



MOBILE ACCESS

Access your EQMS solution on the go — anywhere, anytime, and on any device. Complete access to the solution including reports, approvals, record views, reviews, alerts, etc.



REPORTING & ANALYTICS

Utilize pre-developed best practice-based reports. Create any number of additional reports and dashboards to suit your requirements, then easily extract the data you need to make quick decisions.



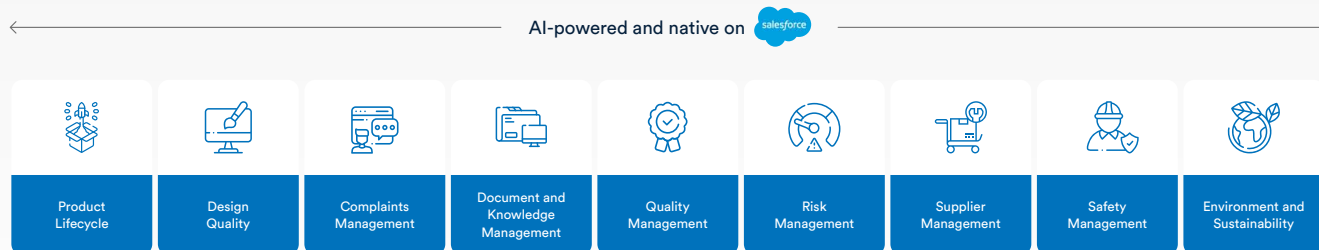
SOCIAL LIKE AND FOLLOW

Like and follow relevant records in the system and select the method of alerts that conform to your unique workflows and policies to stay up to date on developments.



Achieve Your Quest for Digital Operations

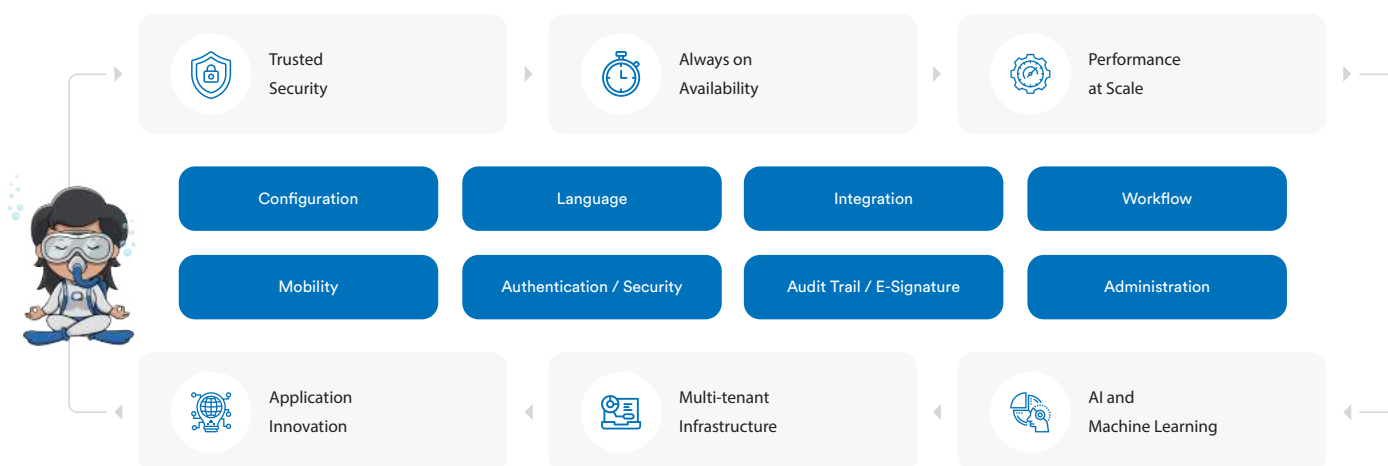
CQ intelligently automates operations from product innovation to customer success



CQ Solutions Powered by Platform

100% modern cloud infrastructure supports innovation

ComplianceQuest is a 100% native force.com application suite. As such, ComplianceQuest solutions inherit all attributes of the Salesforce platform.



About ComplianceQuest

Transform to a fully connected business with a **next-generation AI-Powered Product Lifecycle, Quality and Safety management platform, built on Salesforce**. Our connected suite of solutions helps businesses of all sizes increase quality, safety and efficiency as they bring their products from concept to customer success. Our intelligent data-driven platform comes with best-in-class integrated processes to mitigate risks, protecting your employees, suppliers and brand reputation, and to increase innovation, compliance, profit and customer loyalty. ComplianceQuest is pre-validated and easy to implement, use, and maintain, allowing for streamlined communication and collaboration across the product value chain.

For more information, or to request a demo with a ComplianceQuest expert, contact ComplianceQuest today:

- Visit www.compliancequest.com
- Email us at marketing@compliancequest.com
- Call us at **408-458-8343**