COMPLIANCEQUEST

Datasheet

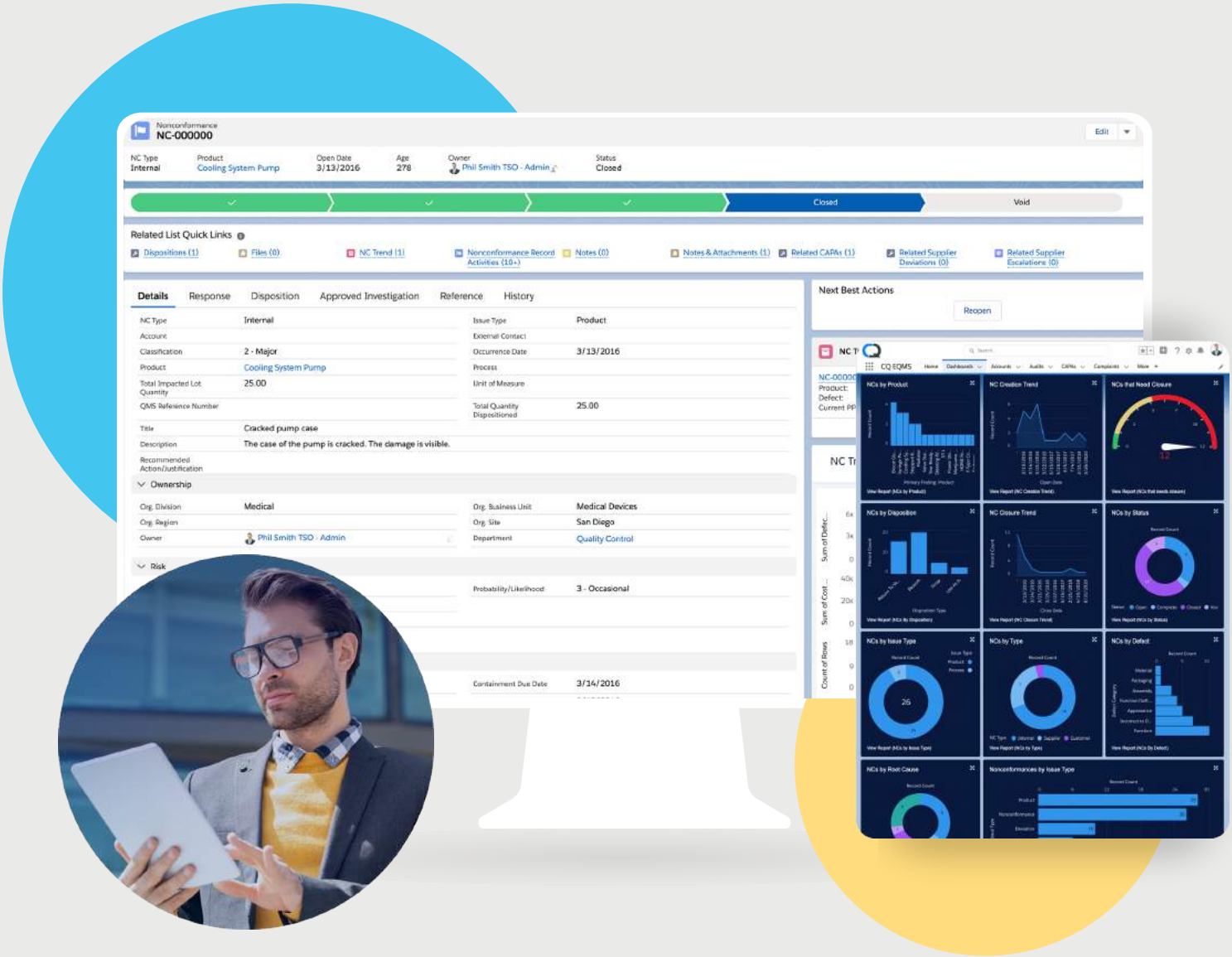
45%

Reduction in CAPA raised per Year

Nonconformance Management

Reduce Cost of Quality (CoQ) from internal failure and prevent product recalls with an automated, data-driven process for identifying and managing nonconformance of both products and processes

ENABLE YOUR TEAM ON THE SHOP FLOOR OR IN A LAB TO QUICKLY IDENTIFY AND FIX THE UNDERLYING CAUSE OF A NONCONFORMANCE OR AN UPLANNED DEVIATION



With CQ's Nonconformance Management Solution, you can capture, triage, investigate and disposition all nonconformances in a timely and effective manner.

Identifying and managing product and process Nonconformance and eliminating its cause is critical to an organization's quality system. This is especially pertinent in the stringent FDA and ISO compliant environments, where a non-conforming product, material, or component could lead to costly rework, or worse, a product recall. Our primary goal, in addition to reducing CoQ, is to capture and act on a nonconformance before it leaves the organization and reaches a customer.

Management

Get visibility across NCRs in real-time to quickly identify systemic issues, reduce cost, and prevent recurrence

Quality

Improve process control to reduce quality gaps, lead time, increase production yield and prevent a nonconforming product reaching the marketplace

Manufacturing

Enable teams to quickly capture, triage, find root cause, and take any remedial steps to effectively prevent waste, rework, and delays

Support Your Entire Organization

Engineering

Quickly access necessary nonconformance data to perform investigation and risk assessment to eliminate root cause(s)

Operations

Easy retrieval of information to reduce review cycle time and for data-driven decisions to authorize disposition of nonconforming material

Suppliers

Gain visibility, improve collaboration and minimize lag times for supplier corrective actions

Key Nonconformance Management Features

IDENTIFICATION

Streamline recording and management of all types of events from single or multiple sites in one centralized system.

DOCUMENTATION

Simple, easy-to-use user interface to document allows instances of non-conformance from one or multiple sites.

EVALUATION

Comprehensive triaging, risk assessment and documentation of results to provide direction for the required resolution.

CONTAINMENT

Enforce containment activities to control and prevent improper usage of nonconforming material.

DISPOSITION

Employees from one or multiple sites and divisions can collaborate to propose different disposition types and hold virtual material review boards.

5 WHY ROOT CAUSE ANALYSIS

Perform root cause analysis, document the outcome in detail and submit for CAPA evaluation. 5 WHY Root Cause Analysis provides functionality to document numerous root causes, attach evidence and capture decisions as needed for the investigation.

CAPA EVALUATION

Evaluate every nonconformance or event against the CAPA requirements of your organization and generate CAPA if required.

FAILURE MODES AND RISK CONCLUSIONS

Determine Failure modes for NCs and establish risk conclusions to guide investigations and decision making.

COLLABORATION

Reach out to others across the enterprise and in the supply chain to solicit feedback without having to give up ownership of the tasks.

MOBILE ACCESS

Complete access to the QHSE solution including reports, approvals, record views, reviews, alerts etc., on your mobile for business continuity.

REPORTING AND ANALYTICS

Utilize pre-developed best practice-based reports and create additional reports and dashboards to suit your requirements.

SOCIAL LIKE & FOLLOW

Like and follow relevant records in the system and select the method of alerts that conform to your unique workflows and policies to stay up to date on developments.

We were immediately confident that ComplianceQuest was the right fit. *They were miles ahead of the other vendors because they understood the challenges of our industry and had a deep knowledge of quality and regulatory requirements.*

With access to real-time data, we aren't wasting time on activities that don't add value. We can easily extract information, conduct analyses, and gather the appropriate information that gives us a 360-degree view.The system is extremely flexible and easily adapts to emerging requirements.

Canon Medical Systems

Achieve Your Quest for Digital Operations

CQ intelligently automates operations from product innovation to customer success

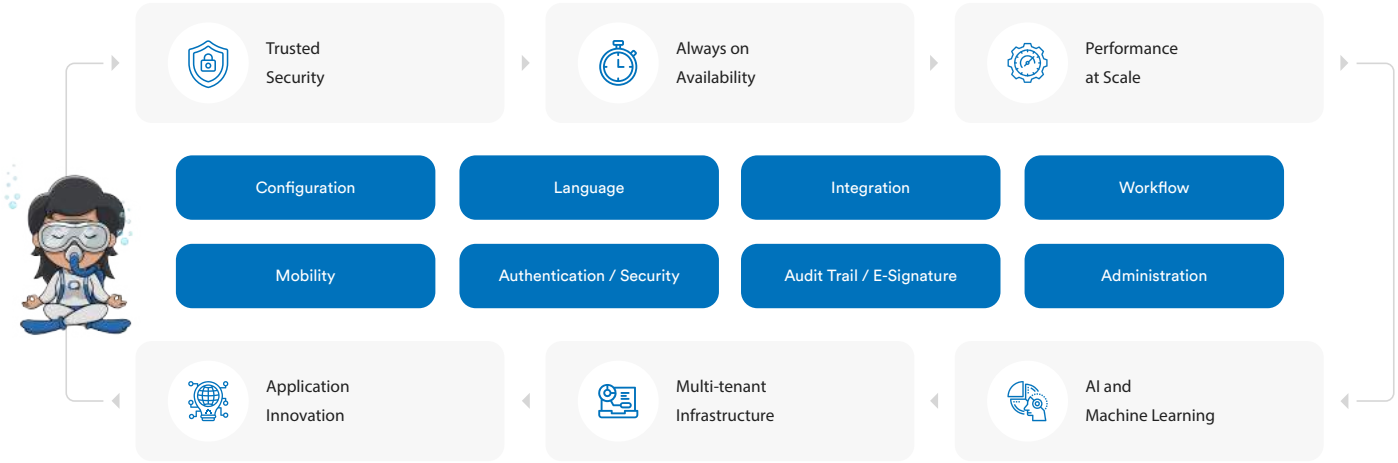
AI-powered and native on salesforce

- Product Lifecycle
- Design Quality
- Complaints Management
- Document and Knowledge Management
- Quality Management
- Risk Management
- Supplier Management
- Safety Management
- Environment and Sustainability

CQ Solutions Powered by salesforce Platform

100% modern cloud infrastructure supports innovation

ComplianceQuest is a 100% native force.com application suite. As such, ComplianceQuest solutions inherit all attributes of the Salesforce platform.



About ComplianceQuest

Transform to a fully connected business with a **next-generation AI-Powered Product Lifecycle, Quality and Safety management platform, built on Salesforce**. Our connected suite of solutions helps businesses of all sizes increase quality, safety and efficiency as they bring their products from concept to customer success. Our intelligent data-driven platform comes with best-in-class integrated processes to mitigate risks, protecting your employees, suppliers and brand reputation, and to increase innovation, compliance, profit and customer loyalty. ComplianceQuest is pre-validated and easy to implement, use, and maintain, allowing for streamlined communication and collaboration across the product value chain.

For more information, or to request a demo with a ComplianceQuest expert, contact ComplianceQuest today:

- Visit **www.compliancequest.com**
- Email us at **marketing@compliancequest.com**
- Call us at **408-458-8343**